



*If your water could choose...*

[www.waterschoice.com](http://www.waterschoice.com)



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**Congratulations on your purchase of Water's Choice Spa management system.** You will now be enjoying your spa in a healthy, clean environment without all the hassle! This document is written to address the day to day use of Waters Choice and the potential challenges that may come up.

#### **Starting up.**

When starting Waters Choice Spa Treatment drain your existing water if it is older than a couple of months or is cloudy. If it is not older than 60 days and clear, you can use your existing water regardless of the chemical system it was on previously. If your spa is running on a Salt Generator, you will need to turn your generator to the lowest setting.

#### **During start up, wash and high pressure rinse your filters.**

After 24 hours, balance your PH and Alkalinity using a standard test strip. Also make sure your Calcium Hardness is at your spa manufacturers recommended level, (we prefer the calcium level lower than normal). Now, add one cap full of Waters Choice (yes, we know it appears to be a tiny amount!). After one week, add another cap full of Waters Choice. From this point forward, add one cap full every 2 weeks, (for sample bottles use 2 caps instead of one each time you add). Along with the enzymes add one tsp of a sanitizer as needed. The sanitizer is intended to hyper cleanse your spa water and surfaces.

#### **Frequently Asked Questions**

##### **My spa went cloudy after we started on Waters Choice.**

It's common for spas to go cloudy when starting with Waters Choice. This can be caused by several issues but most commonly it is organics from the spa plumbing being loosened up into your water. We recommend adding a tsp of chlorine when this condition occurs. It won't typically last any longer than 2 or 3 weeks until the Waters Choice system is set up in the spa.

##### **My Water has an odor.**

As the enzymes work in your spa water they create carbon dioxide which can give your spa a musty smell. Most of the time this will go away after the cover has been opened for a minute or two. If the smell sticks around longer than that, check the filter by giving it a sniff. If you smell the odor in the filter soak in a solution of bleach water, (about 1 cup in the water it takes to cover the filter), then rinse. Also check that you don't have the smell in the pillows and cover. If you do, rinse with a bleach solution.

##### **I have a green tint in my water.**

This is common in areas with high metals and will disappear within 2 or 3 weeks. If the green tint is focused in the foot well only, it could be algae which will be cleared up with the tsp of chlorine.

##### **I have small particles floating in my water.**

This is also common as the Waters Choice takes control of the spa. This will only last a few days, it is a result of the organics loosening up in the lines. Clean the filters after you see this take place, if you see it take place.

##### **My cover is slimy.**

Enzymes are breaking down organics that are on the surface. When this happens wipe your cover down with a mild water and bleach solution.

As always, feel free to call or email your dealer with any questions. Enjoy your natural spa!